## **COMMITTED TO CHANGE**

## 2025-2027 BUSINESS PLAN

Milan, 21st November 2024



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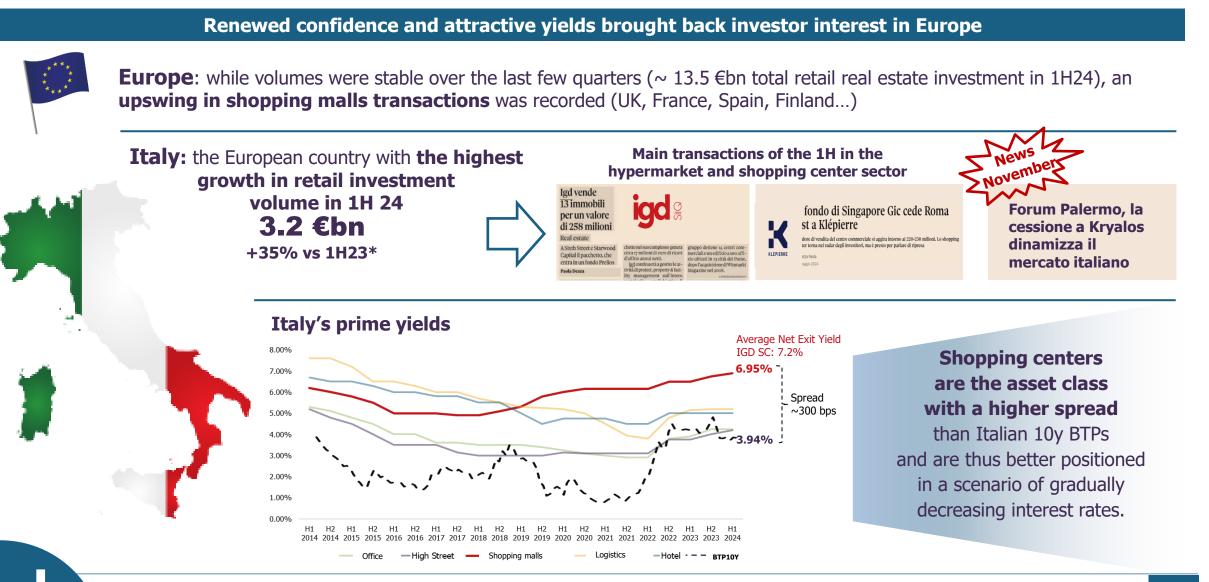
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# Italian retail real estate is back on investors' radar...



# ...thanks to yield stabilisation and slowing of e-commerce penetration



E-commerce penetration rates, selected European markets 45% Lockdown Lockdowns II and 40% 35% 30% 25% 20% 15% 10% 5% 042019 012020 032021 012021 04202

Major European markets have seen a slowdown in the penetration of the e-commerce share of total retail sales since the end of the pandemic-related lockdowns

Yields have stabilized in all European markets, and Italy is now aligned with Spain offering higher yields than France and Germany

Source: CBRE Research Q3 2024, Euromonitor, Eurostat, ONS, Forrester

#### What about IGD?

## Over the next three years our main focus will be to optimize our financial profile and

improve our operations to deliver best in class performance



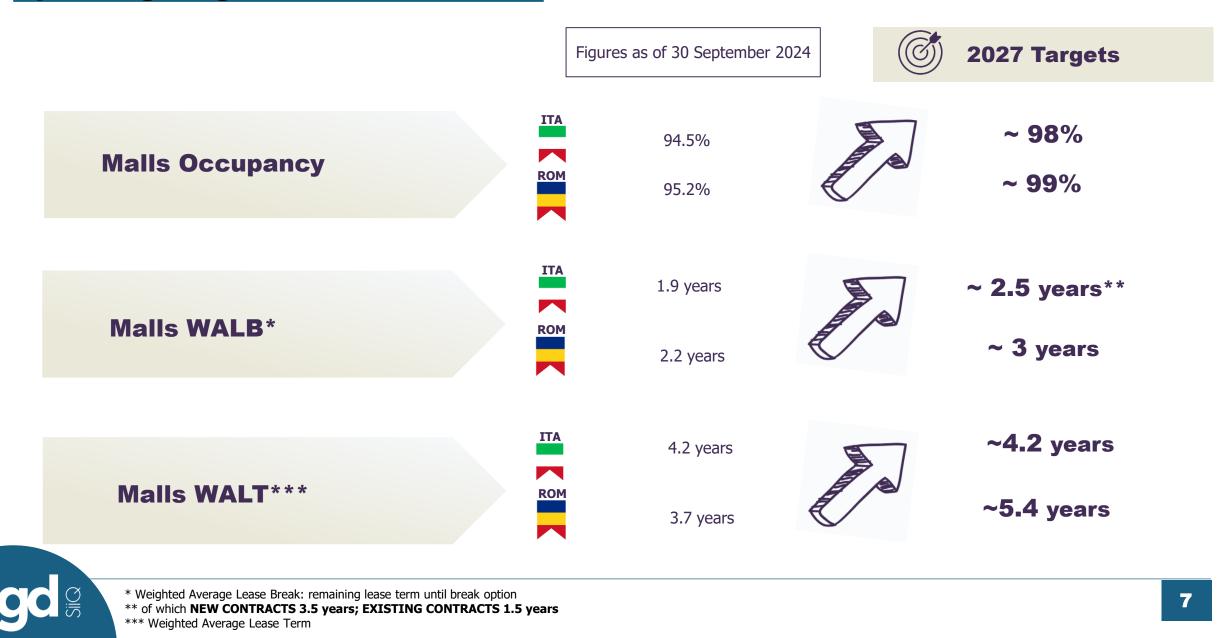


## **Our priorities**



## Focus on embarking on a new growth journey and consistent and sustainable dividend distribution

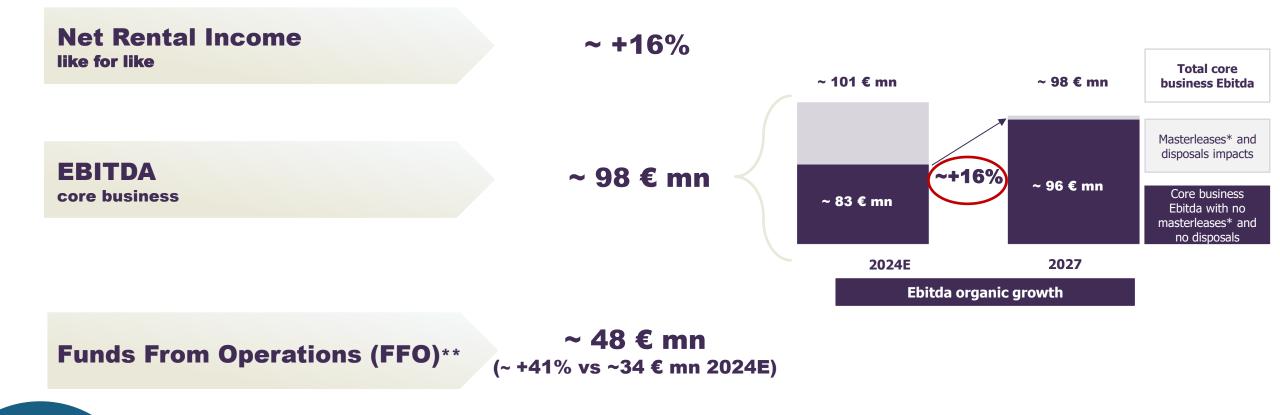




2025-2027 Business Plan: Economic Targets



Considering the impact of planned disposal of non-core assets and the conclusion of 2 masterleases\*



\*According to IFRS16, masterlease revenues are reported under total revenues, while the related payable leases are reported under financial charges and changes in fair value \*\* Includes masterlease payable leases

## **2025-2027 Business Plan:** Financial and Capital Targets

**2027 Targets** 

Investments over BP timespan

Disposals of non-core assets over BP timespan

~ 100 € mn

~ 50 € mn

Loan To Value at 2027 YE



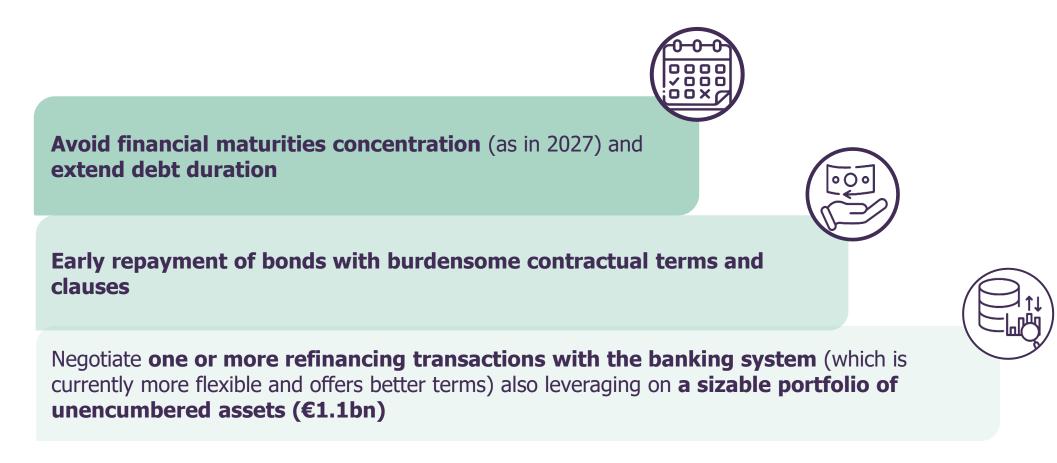


# Optimize our financial profile and reduce costs



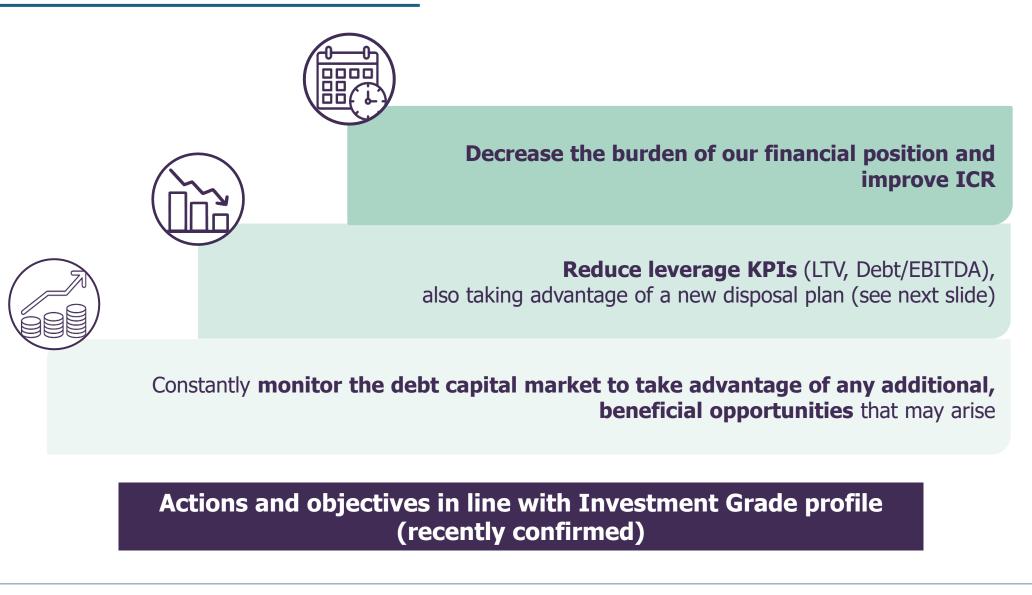


## **1. Redefine our financial maturities profile**





# **2. Reduce cost of debt and improve financial KPIs**

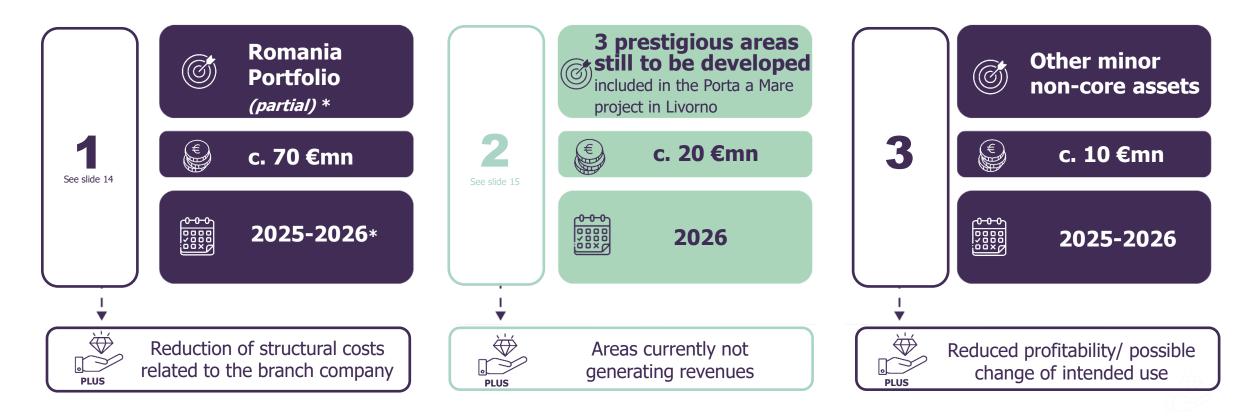




## 3. Reduce debt



Approx. 100€ mn disposals of non-core assets planned over the Business Plan horizon entirely to reduce Group leverage







### **Disposal strategy based on Portfolio Segmentation**

	_		HYPHOTETICAL TARGETS			
		% Romania Market Value	Institutional investors	Domestic institutional investors	Family office/ private investors	
	1 Premium asset (Ploiesti MV∗ - 40€ mn)	32.9%	$\checkmark$	Ø		
	6 Medium size assets (Unitary MV: 7-12€ mn)	42.3%	Ø			
	7 Minor assets (Unitary MV: 2-7€ mn)	22.4%			Ø	
	1 Office building (Unitary MV: 2,9€ mn)	2.4%		Ø	$\checkmark$	



### **Disposals – Focus on Porta a Mare, Livorno**





# Maximize value creation from core business <u>activities</u>

Increase Net Rental Income (NRI) through «IGD value proposition»

2

Expand the landlord-tenant relationship, with a view to innovation, for the entire contract duration, by enriching and extending the collaboration areas

3

Position ourself as the reference player in the retail real estate market for asset management and other advanced services





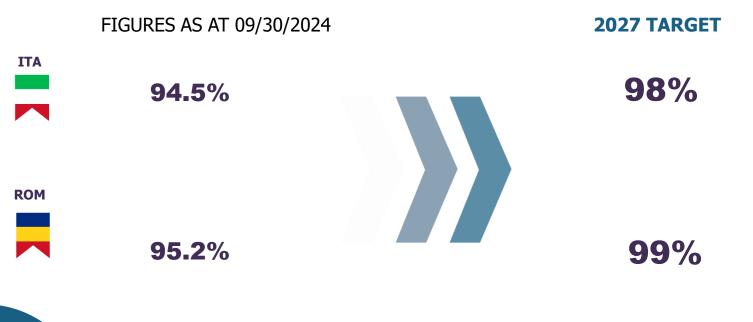


## 2027 Net Rental Income like for like: ~+16% vs 2024e

Increase occupancy of Italian and Romanian malls

#### TARGETS

This will increase revenues, reduce the landlord's condominium expenses and thus generate greater NRI



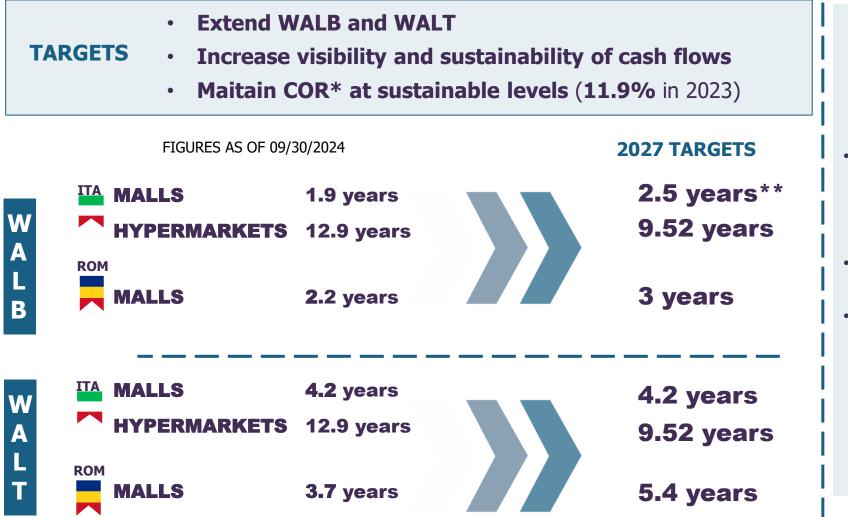
#### ACTIONS

- Attract new traffic-generator brands and providing new offerings and experiences to retain/obtain the catchment area leadership
- Adjust merchandising mix also by promoting important turnover to expand the catchement area
- **Test new format** through pop up shop and/or temporary store
- Recover currently less attractive areas from assets Value Add (see slide 19)



## **1. Increase NRI through «IGD value** proposition» (2/2)





#### **ACTIONS**

- Strengthen partnerships and contractual flexibility (tailor-made approach for tenant and location)
- **Exclude rolling break option**
- Include longer deadlines and agreements on marketing analysis and common data in new contracts

\* Cost Occupancy Ratio

\*\* Of which NEW CONTRACTS 3.5 years; EXISTING CONTRACTS 1.5 years

# Value added: enhance our portfolio by increasing occupancy and NRI





Areas set to change their intended use to services of shopping centers and tenants (e.g. logistics)					
TOTAL:	c. 7,600 sqm				
Portogrande	S. Benedetto T. (AP) <b>1,000 sqm</b>				
LE MAIOLICHE Il Centro Commerciale di Foenza	Faenza (RA) <b>c. 800 sqm</b>	Max _			
CONC centro commerciale	Conegliano (TV) <b>c. 800 sqm</b>				
ibricchi Pisola del tempo libero	Isola d'Asti (AT) <b>5,000 sqm</b>	Possi			

Possible change of intended use, with a view to disposal in mind

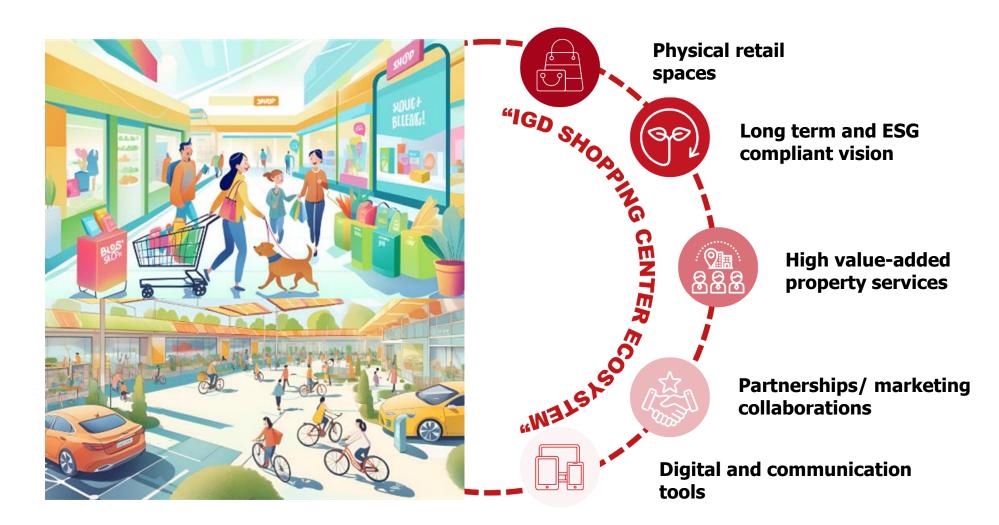
Maximizing the value of warehouses, loading/unloading areas and offices resulting from hypermarket size redutction



## **2. Expand landlord-tenant relationship and attract anchor tenants**



IGD aims to expand and enrich the landlord-tenant relationship with a view to innovation, going beyond the mere contractual approach of space renting; we want to offer a true «ecosystem»



# «IGD shopping center ecosystem» at the service of tenants







IGD no longer presents itself as a mere landord, but as a partner that offers a complete ecosystem, with a diverse range of opportunities for tenants to improve their revenues











# «IGD shopping center ecosystem» at the service of visitors







The **«IGD Shopping Center Ecosystem»** offers shopping, services, entertainment and dining experiences together with events and initiatives to build customer loyalty and strengthen interaction with the local area and community











# Increase digitalization to support the «IGD shopping center ecosystem»



#### DIGITAL SOLUTIONS FOR TENANTS

New technology platform

To simplify/ streamline information exchange and landlord-tenant dialogue



- Reinforce synergies with tenants
- Seize opportunities for more powerful collaboration at both physical and digital level
- Improve visitor experience



#### DIGITAL SOLUTIONS FOR VISITORS

#### **Data consolidation**

2025

2026

2027

Adoption of more powerful profiling touch points to increase user awareness

## Automation and customer relationship improvement

Constant dialogue with users

#### **Building a unique relationship**

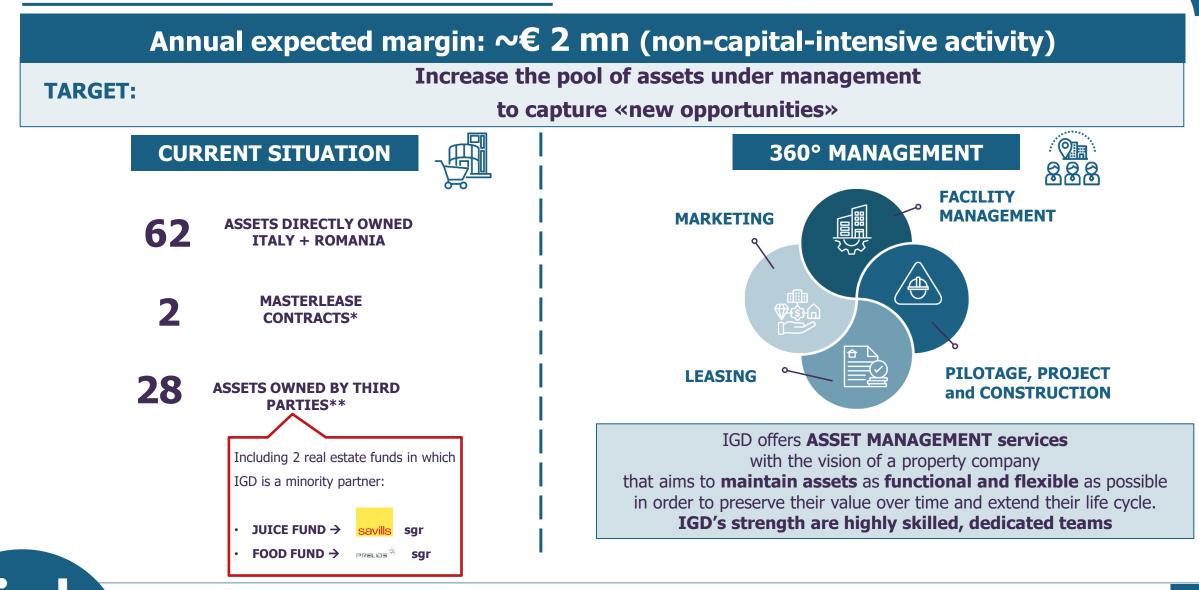
Customer experience to be increasingly customized and engaging

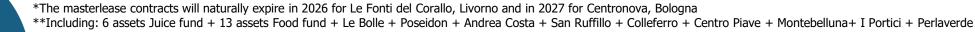
#### Target: 10% of catchment area contacts fully profiled within CRM by 2027



## **3. Position ourself as the reference player in the retail real estate market**







## **Enhance attractiveness of our portfolio through targeted and ESG compliant investments**

**Support transformation of shopping centers into innovative ecosystems**, through investments in technology, digital and the quality of spaces to attract tenants

**Invest in ESG-specific interventions,** to foster energy transition, reduce the portfolio carbon footprint, and improve wellbeing, safety and experience for visitors

**Reduce exposure to climate change risks** 

# **1.** Support the transformation of shopping centers into innovative ecosystems





## **2. ESG-specific investments...**



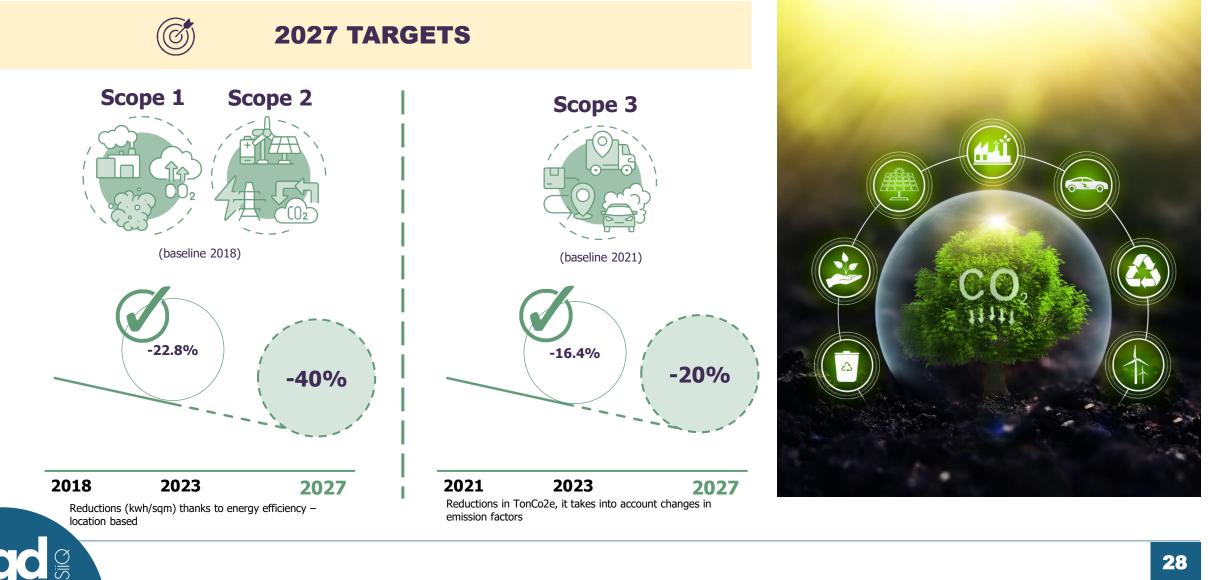
			2027 TARGETS
	<b>BREEAM Certifications</b>	>95%*	Shopping centers in Italy certified with minimum «Very Good» evaluation
-)	Photovoltaic	+50%	<b>Installed power of photovoltaic systems</b> (baseline 2024)
	Purchasing energy from renewable sources	94%	Energy from renewable sources purchased at Group level for the Italian portfolio**
(F)	Building Energy Management System	16	Shopping centers equipped with AI technologies to reduce energy consumption
	EV charging stations	200	Total installed EV charging stations (+33% vs 2024)

\*Percentage calculated on fair value

SiiQ

\*\*For the Italian portfolio, electricity purchases are made centrally through a purchasing group (Consorzio Esperienza Energia), which allows for price advantages thanks to massive buying and reduces market volatility with diversified management





## **2.** Enhance sustainability within the value chain



#### Mitigate ESG risks within the value chain

- Grow stakeholder involvement through partnerships (eg. with tenants)
- Increase positive social impact of corporate activities on communities and stakeholders
- Maintain high levels of standards and compliance in corporate governance

#### **TENANTS AND SUPPLIERS**

The relationship between IGD and its tenants and suppliers is governed by two new policies that focus on respect for people (human rights, health and safety and ethical conduct) and the environment (energy efficiency, proper water use, waste disposal, sharing of consumption data).

## The aim is to integrate these policies when signing new contracts or renewing existing ones.



TARGETS



Responsible supply chain policy

#### **EMPLOYEES**

- Create a **«Diversity & Inclusion Policy»**
- Build an integrated system around UNI ISO 14001-45001-9001 certifications





# **3. Reduce the exposure to climate change risks 1/2**

#### Prioritize insurance coverage for climate change risks

Already in 2019, policies were improved with regard to catastrophic events. The insured value reflects the reconstruction value as new.

#### **Timely warning systems**

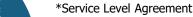
Introduction of Artificial Intelligence (IOT) solutions to identify environmental risks in real time and trigger containment measures

#### **Management Improvement**

Rollout of SLAs\* that integrate facility management contracts with procedures and services to be activated in case of an emergency

#### **Maintenance Capex**

Investments in property and plants to increase the resilience of buildings to exceptional events











# **3. Reduce the exposure to climate change risks 2/2**

#### Some of the interventions implemented:



WHILRWINDS: Anchoring of signs and external elements

**FLOODS and STORMS:** roof waterproofing and infiltration containment measures

#### LUNGOSAVIO (Cesena)

Post-flood (May 2023): reconstruction of the flooded basement with relocation of a large part of the electrical components to the roof level





**EARTHQUAKE:** Already executed seismic improvement works on more vulnerable assets (Città delle Stelle, Portogrande, Centro D'Abruzzo)

#### Some of the interventions implemented:

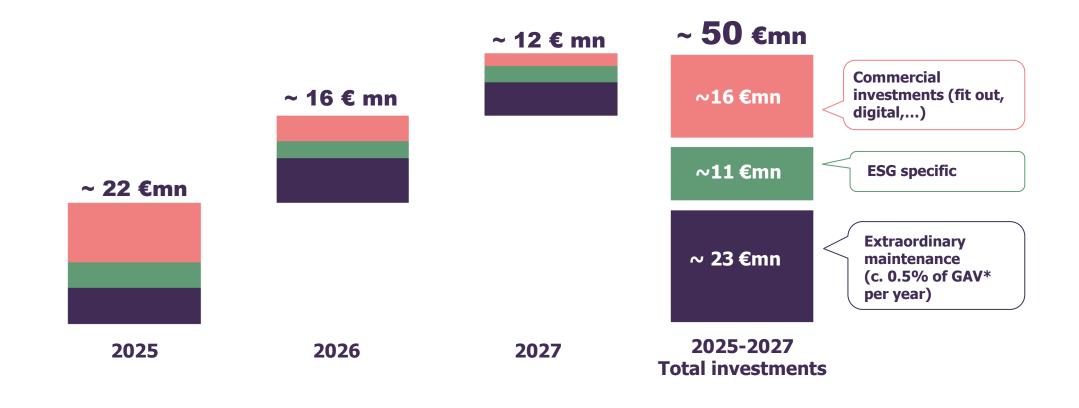








**Investments based on the distinctive features of locations and catchment areas,** envisaging possible changes in planned interventions, also based on the results achieved





### **Final remarks**

**Embark on a growth path and create the conditions to catch up with the major players** in the European retail real estate market

Handle challenges in our favour, that have recently weighed on results, as well as the stock performance and go back to consistent and sustainable dividend distribution

Take operating and financial performance (occupancy, LTV,...) to *best-in-class* levels, leveraging on a new corporate organisation and a more favourable backdrop



# **Committed to change...**

The change in governance and the subsequent organizational adjustments have already produced the first visible improvements in our operating results

Activities to optimize our financial structure are well under way and at an advanced stage, we are therefore confident that results will soon be visible

Both the Group's Board of Directors and Management are fully committed to deliver on the business plan goals

....We're going to make it!



# THANK YOU FOR YOUR ATTENTION

**Q&A** Session